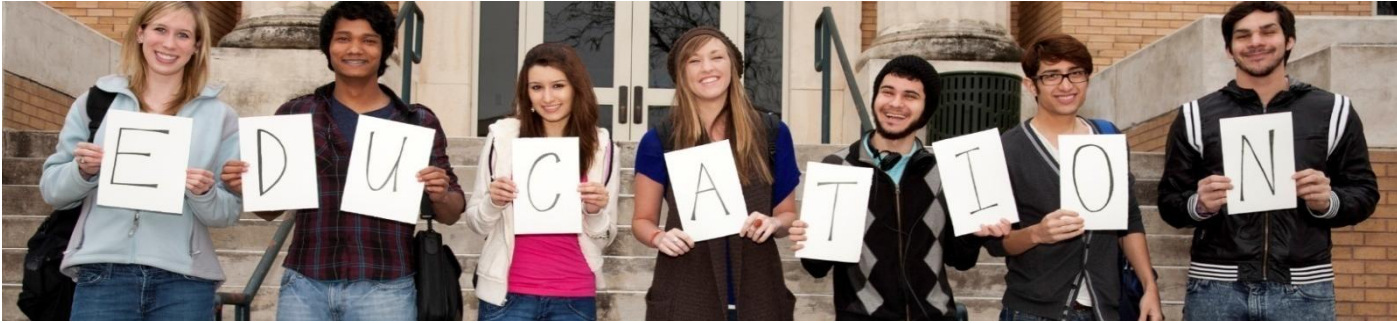


# Pinnacle Training Solutions Ltd.

Flexible training and support delivered by experienced professionals

Company No. 7665297



Equality & diversity training, consultancy, on-line learning and much, much more...

## Who are we?

Here at Pinnacle Training Solutions we are passionate about learning and equality, so much so that this has been a fundamental aspect of our careers to date. Our rich and wide experience includes working within and supporting a range of organisations facing different challenges. Our support is designed to be interactive and focused on meeting your objectives.

## What do we do?

Whatever your needs, be it on-site support, on-line training or an E&D health-check, we look forward to discussing how we can help.

Our team of associates have many other areas of expertise, more info inside!

## Why us?

- We provide one-off solutions or an ongoing programme of support
- You benefit from a high-value service and simple costing process
- We are well connected and have access to a range of experts

## Contact Details:-

Web: [www.pinnacletrainingsolutions.co.uk](http://www.pinnacletrainingsolutions.co.uk)

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Mobile: 07870 995589



**PINNACLE**  
Training Solutions Ltd



Flexible on-line is a popular training option. This offers easy access, automated certificate generation, very good value and reporting on who has completed in your organisation.

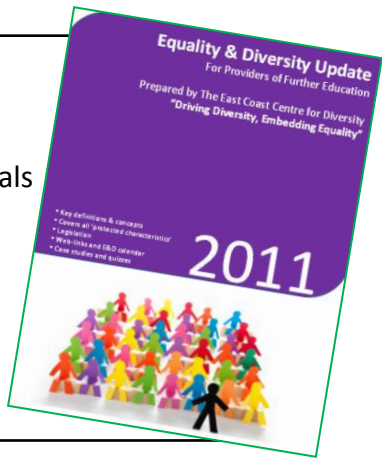


**Training themes include:-**

- E&D update sessions, basic principles
- The protected characteristics (e.g. Disability)
- Equality Analysis (Impact Assessments)
- Embedding E&D in the classroom, teaching & learning materials and across the business
- Challenging inappropriate behaviour
- Ofsted preparation

**Your service options:-**

- On-line training solutions
- Comprehensive E&D materials
- Face-to-face training
- Policy development
- Equality health-check



**What else do we do?**

Our team of associates have a range of skills and experience that enable us to bring you other services too, for example:

- Strategic HR Consultancy & Support
- Aptitude testing – get the right employee!
- Teaching & learning consultancy
- Research activity
- Events planning and coordination

## Meet the team:



### Alex Baghurst – Equality & Diversity Consultant

Alex has worked in Further Education for ten years and has led a team that created the Further Education Providers' Equality Network in 2007. Four years on, having secured and delivered £300k of grant-funded activity, the network continues to thrive and attract new members.

Alex has managed a series of initiatives that include:

- Exemplars in Equality and Diversity Champions – initiatives to share good practice and reward excellence
- Project Empower - focusing on sexuality and gender identity in FE, research and on-line training facility
- Supporting a range of providers by designing and delivering bespoke equality and diversity support

Having coordinated research activity, national events and consultancy assignments, Alex now supports a varied client base to promote diversity and realise their equality objectives. This can include project management, bespoke on-site training or web-based diversity tools.

*"Alex has coordinated multiple projects for a range of providers within Further Education. Alex has a strong and clear understanding of provider needs, exceptional project management skills and is highly experienced in equality, diversity and inclusion, and how it can be implemented across all core functions to achieve quality outcomes and equality of opportunities for learners and staff. His passion and commitment to this agenda has supported many providers to embed EDI"*

*Margaret Adjaye, Head of Equality & Diversity, The Learning & Skills Improvement Service*

### Jayne Bacon – Equality & Diversity Consultant

Jayne has worked in education for twenty three years and the FE sector for seventeen. During her teaching career she has delivered on several teacher education qualifications and for the last six years she has been the E&D Advisor in an FE/HE establishment. Jayne's first degree was a BA in Education, which led her to post graduate research and an Advanced Diploma in Special Educational Needs and ultimately a Masters in Lifelong Learning.



During her time in an equality and diversity role she has:

- Delivered flexible face-to-face and on-line E&D training programmes to a diverse audience
- Lead on three successful sector awards for E&D related initiatives
- Coordinated age discrimination research project funded by the Centre for Excellence in Leadership
- Delivered presentations at national conferences and network events
- Conducted audits of teaching and learning observations

As a Fellow of the Institute for Learning (IFL), Jayne is engaged with networks and online communities of practice to share ideas, resources and information.

*"As part of a grant-funded contract Jayne delivered excellent training on all aspects of diversity. Over her career, she has successfully worked with learners in all types of learning provision to break down barriers and promote the inclusion agenda. I would heartily recommend Jayne to any one who wants to increase their understanding and knowledge in this complex area"*

*Steve Ward, Inclusion Manager, Young People's Learning Agency (Yorkshire and the Humber)*



## Peter Barnard – Human Resources Consultant

Peter Barnard is a well-known and respected HR professional. Until Autumn 2010 he was Registrar at the Grimsby Institute of Further and Higher Education where he was one of the seven members of the Institute's Senior Management Team and had responsibility for human resources, diversity, health & safety, health and wellbeing, internal communications, and student services.

Prior to working in Grimsby he worked in HR and line management roles in British Coal, Huddersfield University and Hull College.

In Grimsby he developed national award winning strategies for the Institute's work on employee benefits, health and wellbeing and for equality and diversity.

His company offers consultancy and training to businesses to help them achieve excellence and competitive advantage. He is a regular speaker and chair at conferences and workshops, and acts as an assessor and judge at national and regional awards.

*I worked with Peter as part of national project on employee wellbeing and engagement. His knowledge and experience is extensive - and he has the ability to combine strong business acumen with genuine passion for employee health and wellbeing. His numerous awards and fantastic results whilst at Grimsby speak for themselves. I look forward to working more with Peter in the future.*

*Kim Shutler-Jones, National Project Manager for Performance, Engagement and Wellbeing, University of Leeds*

## Claire Collins – Inclusive Learning Consultant

Claire has worked in the further education sector for twelve years, starting her career teaching English as a second/ other language (ESOL). Since 2003, she has consulted for a wide range of organisations on strategy and approaches to making learning inclusive for people with varying educational, social and cultural backgrounds.



During her Masters studies, Claire focussed on learning as part of wider social practices and firmly believes that people learn best when they can draw on and apply lessons to their own life experiences. Claire has a successful track record of working with organisations as diverse as FE colleges, training providers, prisons and national employers, to introduce and implement organisational change. She is also an experienced research facilitator and recently coordinated research for a project called 'Empower', which aimed to promote equality in education for people of all sexualities and gender identities.

Claire has an excellent track record as a trainer and has designed and delivered numerous staff development packages aimed at diverse audiences; including leaders and managers and workplace trainers and assessors. Claire has also written and co-written publications for national development projects, including; 'Developing Whole Organisation Approaches to Skills for Life' (QIA, 2008) and 'Making it Work' (LSIS, 2010).

*"Claire is one of the best facilitators to have worked with my team and our partners. She has enabled us to develop a new strategic direction through building the confidence of our new team whilst undergoing organisational change"*

*Lesley Arrowsmith, Manager, Lifelong Learning, Cheshire East Council*